

Site Readiness & Electrical Disclaimer Agreement

Must be completed at time of purchase

East Texas Hot Tub Company

Tyler & Longview, Texas

(903) 561-7727

easttexashottub.com

Customer & Purchase Information

CUSTOMER NAME

DATE OF PURCHASE

DELIVERY ADDRESS

CITY

State

ZIP

PHONE

EMAIL

PRODUCT PURCHASED (BRAND / COLLECTION / MODEL)

SALESPERSON

SALES ORDER #

Section 1 — Electrical Disclaimer

East Texas Hot Tub Company **does not perform, arrange, or supervise any electrical work**. The customer is solely responsible for hiring a licensed electrician to complete all electrical installation required for the operation of their spa or swim spa.

By signing this agreement, the customer acknowledges and agrees to the following:

1. All electrical work — including wiring, breaker installation, subpanel mounting, conduit runs, and final connections — is the **sole responsibility of the customer**.
2. Electrical work must be performed by a **licensed electrician** in compliance with the National Electrical Code (NEC Article 680) and all applicable Texas and local building codes.
3. East Texas Hot Tub Company is **not liable for any damage, injury, or loss** resulting from improper electrical installation, including but not limited to: damage to the spa or swim spa equipment, electrical fire, electrical shock, or property damage.
4. **Improper electrical installation may void the manufacturer's warranty**. Watkins Manufacturing Corporation (Hot Spring / Endless Pools) requires that all electrical work meet their published specifications.
5. East Texas Hot Tub Company will provide an **Electrician Wiring Guide** specific to the customer's product. This guide is for reference only and does not constitute professional electrical advice.

Section 2 — Site Readiness Requirements

The following must be completed **before delivery day**. Delivery will not be scheduled until the customer confirms these items are ready.

- Level foundation/pad** — Concrete pad (min. 4" thick), reinforced deck, or compacted gravel. Must be completely level with uniform support across the entire spa footprint. No shimming.
- Access path clear** — Minimum **36 inches wide** from the delivery vehicle to the final placement location. All gates, fences, and walkways measured. All obstacles cleared (furniture, grills, landscaping, overhanging branches).
- Electrical complete** — Licensed electrician has completed all wiring per the Electrician Wiring Guide. Subpanel installed (for 230V models). Circuit energized and tested.
- Garden hose available** — Garden hose accessible at the installation site for filling the spa on delivery day.
- Adult present** — Someone 18 years or older must be on-site during the entire delivery and setup process to direct placement and sign off on delivery.
- Service clearance** — Minimum **18–24 inches** of clearance on the equipment access side of the spa for future service access.

Re-Delivery Fee — \$350

If our delivery crew arrives and the site is not ready — including but not limited to: pad/foundation incomplete, access path blocked or too narrow, no adult present, or electrical not completed for connection — a **\$350 re-delivery fee** will apply to reschedule delivery. This fee covers the cost of crew time, fuel, and equipment for the failed delivery attempt.

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Page 2 of 2

Section 3 — Customer Acknowledgment

By signing below, I acknowledge that I have read, understand, and agree to all terms in this agreement. Specifically:

1. I understand that East Texas Hot Tub Company **does not perform electrical work** and I am solely responsible for hiring a licensed electrician.
2. I have received (or will receive at pickup/delivery) the **Electrician Wiring Guide** for my specific product and will provide it to my electrician.
3. I understand the **site readiness requirements** listed above and will ensure all items are completed before my scheduled delivery date.
4. I understand that a **\$350 re-delivery fee** will apply if the site is not ready when the delivery crew arrives.
5. I understand that **improper electrical installation may void my manufacturer's warranty**.
6. I understand that East Texas Hot Tub Company is **not liable for any damage or injury** resulting from improper site preparation or electrical installation.

Date

Customer Signature

Customer Printed Name

Date

East Texas Hot Tub Representative Signature

Representative Printed Name

For Office Use:

ELECTRICIAN GUIDE PROVIDED (COLLECTION)

ESTIMATED DELIVERY DATE

SITE PHOTOS RECEIVED?

ELECTRICAL CONFIRMED COMPLETE?

NOTES

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This agreement becomes part of the sales order and is retained in the customer file.